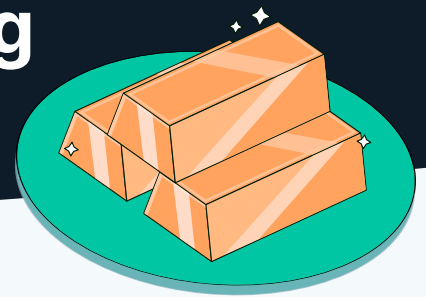


# How This Supplier Cleared their Deductions and OTIF Backlog



## Supplier Overview

Before SupplyPike, this supplier faced significant challenges in managing disputes, requiring a substantial amount of time and effort. It became imperative to find a solution to maximize team productivity and minimize financial losses.

**Business Size**  
**<\$10M**

Annual Net Ships to Walmart

**Company Size**  
**<50**

Employees

**Company Category**  
**General Merch.**

**Shipping Method**  
**Collect**

## With SupplyPike...



**77%**

Decrease in the  
amount of total OTIF  
fines recieved



**89%**

Decrease in the  
amount of monthly  
OTIF fines recieved



**6%**

Increase in their  
Walmart OTIF score  
overall



**93%**

Of all deductions have  
been cleared out of  
their backlog

SupplyPike helped  
with our disputes  
and our OTIF  
monitoring. We  
are very satisfied  
with their service.

**Sales and  
Operations  
Manager**